

MECHANISM OF REDRESSAL

1. Grievances are uploaded by the students through ONLINE on the University Portal "digicampus.sriramachandra.edu.in" under Grievances, by using their User ID and Password.
2. Immediately after uploading of Grievances, SMS will be received by the Chairman / Deputy Registrar (Student Services Section).
3. The Grievances will be forwarded to the appropriate Committee such as Anti-Ragging Committee, Student's Grievances Redressal Committee, Internal Complaints Committee, Anti-Discrimination Committee for Persons with Disability and Elderly Persons, SC/ST/OBC/ Minority Cell respectively, for taking further action and to submit a report in this regard.
4. Student's Grievances Redressal Committee (SGRC) shall send its report with recommendations, if any, to the competent authority of the institution concerned and a copy thereof to the aggrieved student, preferably within a period of 15 working days from the date of receipt of the complaint.
5. The action taken will be intimated to the students through ONLINE.
6. Any student aggrieved by the decision of the Students' Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.

STUDENT GRIEVANCE REDRESSAL COMMITTEE

Sl. No.	Chairman/ Member	Name & Address	Email Id
1.	Chairman (Senior Professor)	Prof. Antony Leo Aseer P., Principal & Professor, Faculty of Physiotherapy, SRIHER (DU) Ph.: 044 4592 8800 Ext.: 8271 Mobile: 98415 44303	principal.physiotherapy@sriramachandra.edu.in
2.	Dean, Student Welfare	Dr. S. Anandan Dean (Students) SRIHER (DU)	deanstudents@sriramachandra.edu.in
3.	Member	Dr. A. Porkodi Professor, Medical Surgical Nursing, Faculty of Nursing, SRIHER (DU)	porkodi@sriramachandra.edu.in
4.	Member	Dr. Kalpana R. Professor & Head, Anatomy, SRIHER (DU)	kalpanasriram1@gmail.com
5.	Member	Dr. Lakshmi Venkatesh Assoc. Professor, Faculty of ASLP, SRIHER (DU)	lakshmiv@sriramachandra.edu.in
6.	Student Representative	Ms. Bhavika Dugar, III yr. B.D.S. (2020-21), Faculty of Dental Sciences, SRIHER (DU)	D0120078@sriher.edu.in

**Name & Contact details of the Ombudsperson for Redressal
of Grievances of Students:**

Dr. Prathiba Shyam Kumar
Mobile No.: 98401 79068
94440 09868
Mail ID: prathib@rediffmail.com;
prathibashyamkumar@gmail.com

Details of Online Grievance Portal: <https://digicampus.sriramachandra.edu.in>

** As per the Guidelines of the University Grants Commission.*